

C Technical Approach

REQUIREMENT: RFP Section 60.7.C

Section references herein are made to RFP Attachment C “Draft Medicaid Managed Care Contract and Appendices.”

Molina Healthcare of Kentucky, Inc. (Molina), responds to and complies with RFP Section 60.7.C, Technical Approach, requirements and Attachment C, Draft Medicaid Managed Care Contract. The following pages include a detailed response to the required proposal components listed below:

- C.1 Subcontracts
- C.2 Collaboration
- C.3 Capitation Payments
- C.4 Financial Security Obligations
- C.5 Third Party Resources
- C.6 Management Information System
- C.7 Encounter Data
- C.8 Kentucky Health Information Exchange (KHIE) and Electronic Health Records
- C.9 Quality Management and Health Outcomes
- C.10 Utilization Management
- C.11 Monitoring and Oversight
- C.12 Enrollee Services
- C.13 Enrollee Selection of Primary Care Provider (PCP)
- C.14 Enrollee Grievances and Appeals
- C.15 Marketing
- C.16 Enrollee Eligibility, Enrollment and Disenrollment
- C.17 Provider Services
- C.18 Provider Network
- C.19 Provider Payment Provisions
- C.20 Covered Services
- C.21 Pharmacy Benefits
- C.22 Special Program Requirements
- C.23 Behavioral Health Services
- C.24 Population Health Management (PHM) Program
- C.25 Enrollees with Special Health Care Needs
- C.26 Program Integrity
- C.27 Contractor Reporting Requirements
- C.28 Records Maintenance and Audit Rights
- C.29 Use Cases

Page Intentionally Left Blank