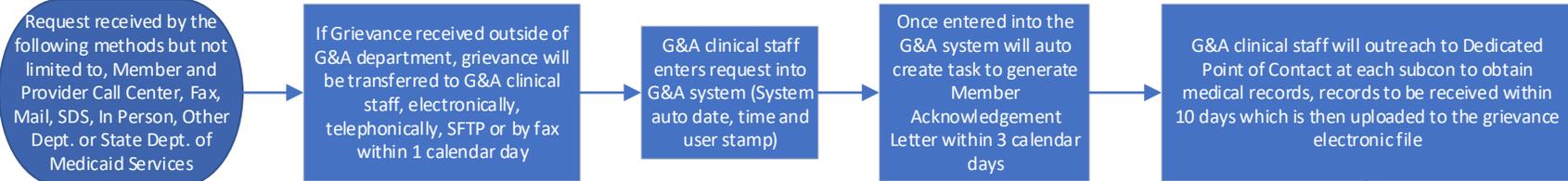
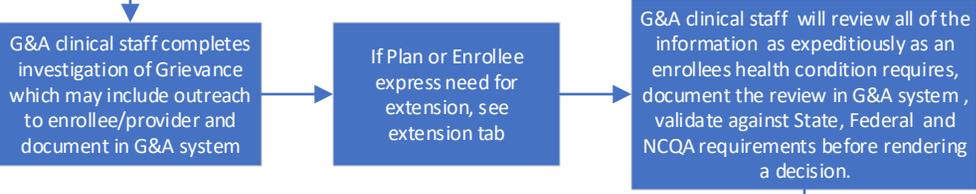


# Enrollee Grievance Overview

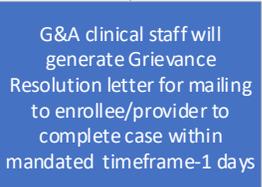
Clinical Staff



Clinical Staff



Clinical Staff



# Member Services Intake of Grievance

Phase

Member Services Representative

