

Attachment I.C.27-3 KY Medicaid Overview Dashboard

Report Updated Through: _____					
KY Medicaid Overview Dashboard					
	Plan #1	Plan #2	Plan #3	Plan #4	Plan #5
Quality Overview					
Weight Assessment And Counseling for Nutrition and Physical Activity for Children and Adolescents					
Weight Assessment And Counseling for Nutrition and Physical Activity for Adults					
Adolescent Preventive Screening/Counseling					
Cholesterol Screening					
CMS-416 EPSDT Services: Dental Services					
Individuals with Special Health Care Needs (SHCN) Access and Preventative Care					
Prenatal and Post-Partum Risk Assessment and Education/Counseling					
Tobacco Screening and Intervention					
Service Operations Overview					
Percent of calls answered within 30 seconds (Member All Calls)					
Percent of calls answered within 30 seconds (Provider All Calls)					
Abandonment Rate (Member All Calls)					
Abandonment Rate (Provider All Calls)					
First Pass Resolution (Member All Calls)					
First Pass Resolution (Provider All Calls)					
Claims Processing Overview					
Percent of Claims Received via Electronic Submission					
Percent of Clean Claims Paid within 30 days					
Percent of Clean Claims Paid within 60 days					
Percent of Clean Claims Paid within 90 days					
Encounter Overview					
% of Encounters accepted					
% of Encounter accuracy					
Grievance and Appeals Overview					
Enrollee Grievance/1,000 members					
Provider Grievance/1,000 members					
Financial Overview					
Medical Loss Ratio (MLR) %					