Welcome to NNO's Major Provider Termination page!

Your centralized location for all Medical Provider Major Terminations for Commercial, Medicare, and Medicaid.

**IMPORTANT!** All major provider terminations must adhere to National Network Operations standardized termination process.

What type of terms must go through NNO's Major Provider Termination process?
- Any hospital termination
- Any termination of 25 or more providers
- Any other network change that may have a negative impact on the network causing the network to be at risk for not meeting state or federal access requirements.

**Provider Term Member communication Process Documents:**

- AD Groups.xlsx
- Adding Variable Data.docx
- Close Hold Update.docx
- Completing New Intake Form.docx
- Creating Email Preferences.docx
- Guide For Requesting Access.docx
- Guide For Reviewing Letters.docx
- Letters that Require Variable Data.docx

Please note: No PHI data is to be housed on SharePoint.