

**PASSPORT**  
HEALTH ★ PLAN



NAME

**SMITH, JANE M.**

KY MEDICAID ID#

**0012345678**

PASSPORT ID#

**987654321**

DOB

**01/10/08**

PRIMARY CARE PROVIDER (PCP)

**J. SMITH, MD**

PCP PHONE#

**5025559090**

RXBIN

**004336**

RXPCN

**ADV**

RXGROUP

**RX6420**

**DO NOT LET OTHERS USE THIS CARD.**



Member Services: ..... 800-578-0603  
TDD/TTY 711 | 7 am – 7 pm Eastern Time  
Care for You – 24/7 Nurse Advice Line: ..... 800-606-9880  
TDD/TTY 800-648-6056  
Behavioral Health Access Line: ..... 855-834-5651  
Behavioral Health 24-Hour Crisis Line: ..... 844-231-7946  
Behavioral Health Access & Crisis TDD/TTY Line: ..... 866-727-9441  
Provider Services: ..... 800-578-0775 | 8 am – 6 pm Eastern Time  
Pharmacy Services: ..... 888-512-8935  
Fraud and Abuse Hotline: ..... 855-512-8500  
Website: ..... [www.passporthealthplan.com](http://www.passporthealthplan.com)

THIS CARD DOES NOT GUARANTEE  
ELIGIBILITY OR PAYMENT FOR SERVICES.

**PASSPORT**  
HEALTH ★ PLAN



PROV40057 APP\_02/21/2014



PASSPORT HEALTH PLAN  
5100 COMMERCE CROSSINGS DRIVE  
LOUISVILLE KY 40229  
ADDRESS SERVICE REQUESTED



183565-3057823059

JOHN Q SAMPLE  
92 WALL ST  
SUITE 1  
MADISON CT 06443-3128

## Your Passport Member ID Card

Your journey as a new Passport member starts now —  
with the Member ID card inside!



Member Services: 1-800-578-0603 | TTY: 711 | [www.passporthealthplan.com](http://www.passporthealthplan.com)

**To get started as a new member, there are 3 easy things you need to do now:**

## 1 Check Your Card



- Make sure your name or your child's name, the name of your Primary Care Provider (PCP), and your date of birth are listed correctly on the card.
- If there is an error with your name, your child's name, or your PCP's name, please call Member Services at **1-800-578-0603**. If there is an error with your date of birth, please call the Department for Community Based Services (DCBS) at **1-855-306-8959** or visit **[www.benefind.ky.gov](http://www.benefind.ky.gov)**.

## 2 Protect Your Card

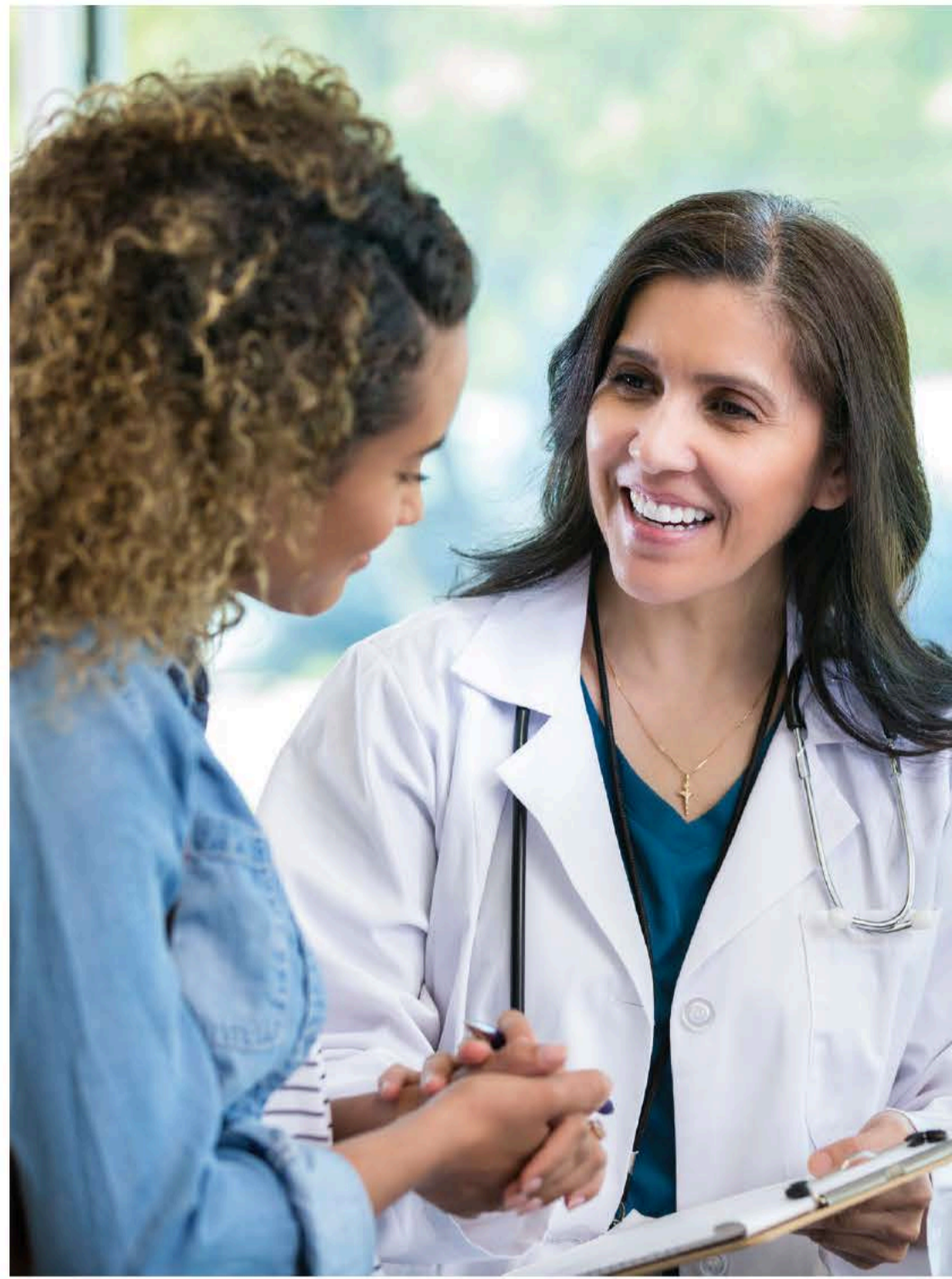


- Keep your ID card handy, carry it with you at all times, and show it to each doctor and health care worker you see.
- Think of your Passport card as your ticket to all of your covered medical, dental, vision, behavioral (mental) health services, and prescriptions!

## 3 Use Your Card Today



- Call your PCP and set up your first visit. Do this right away, even if you are not feeling sick.
- Your PCP will get to know you and your health history and make a plan of care for you. The more your PCP knows about you, the more he or she can help you get the referrals and medicines you need.



MARK02485 APP\_12/13/2018

Si habla español, tenemos servicios de asistencia lingüística de forma gratuita. Ofrecemos también, sin costo, servicios de interpretación de documentos en su idioma. Por favor, llame al 1-800-578-0603. Los usuarios de TTY pueden llamar al 711.

若您的慣用語言是中文，我們提供免費的語言協助服務。您也可以享受免費的口譯服務；我們可以將任何文件翻譯成您的慣用語言並唸給您聽。請致電 1-800-578-0603。TTY 使用者請撥打 711。