

| Field Description | Valid Values |
|--|-------------------------------|
| Insurer Name | University Health Care Inc. |
| DBA Name | Passport Health Plan |
| Reporting Time frame | 0619 |
| Contact Person | Scott Worthington |
| Insurer's telephone number | 5025857324 |
| First line of mailing address | 5100 Commerce Crossings Drive |
| Second line of mailing address | |
| City | Louisville |
| State | KY |
| Zip code | 40229 |
| NAIC number | KRS 61.878(1)(a) |
| NAIC group number | |
| Federal tax ID number | |
| For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy). | 97.71% |

| Description | Hospital | Physician | All other providers excluding pharmacy | LHSBP - Dental Only |
|--|-----------------|------------------|---|----------------------------|
| Number of Clean Claims received by the insurer, its agent, or designee during the reporting time frame. | 188,544 | 1,080,199 | 444,803 | 0 |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment timeframe. | 97.94% | 99.64% | 99.93% | 0.00% |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe. | 0.81% | 0.26% | 0.05% | 0.00% |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty one (31) to sixty (60) days after claims payment timeframe. | 0.91% | 0.08% | 0.00% | 0.00% |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty one (61) to ninety (90) days after claims payment timeframe. | 0.16% | 0.02% | 0.01% | 0.00% |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe. | 0.17% | 0.00% | 0.01% | 0.00% |
| Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated. | 0.00% | 0.00% | 0.00% | 0.00% |
| Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within the claims payment timeframe. | 86.49% | 88.75% | 71.16% | 0.00% |
| Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe. | 0.56% | 0.21% | 0.01% | 0.00% |
| Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within thirty one (31) to sixty (60) days from the end of the claims payment timeframe. | 0.71% | 0.07% | 0.00% | 0.00% |
| Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within sixty one (61) to ninety (90) days from the end of the claims payment timeframe. | 0.13% | 0.01% | 0.01% | 0.00% |
| Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe. | 0.13% | 0.00% | 0.0022% | 0.00% |
| Amount of interest paid | \$3,078.59 | \$888.91 | \$706.30 | \$0.00 |
| For Clean Claims received during the reporting time frame that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe. | 96.11% | 98.86% | 99.93% | 0.00% |

| Description | Hospital | | Physician | | All Other excluding RX | | Total | |
|---|-------------------|--------------------|-------------------|--------------------|------------------------|--------------------|-------------------|--------------------|
| | Total # of Claims | Total \$ of Claims | Total # of Claims | Total \$ of Claims | Total # of Claims | Total \$ of Claims | Total # of Claims | Total \$ of Claims |
| Total claims received in the reporting quarter | 197,796 | \$157,400,152.55 | 1,140,571 | \$95,115,061.06 | 550,923 | \$76,473,514.30 | 1,889,290 | \$328,988,727.91 |
| Total Clean Claims received | 188,544 | \$154,912,989.09 | 1,080,199 | \$94,455,124.25 | 444,803 | \$62,018,890.65 | 1,713,546 | \$311,387,003.99 |
| Total clean claims Adjudicated within claims payment timeframe | 184,667 | \$148,668,559.01 | 1,076,267 | \$93,362,384.05 | 444,492 | \$61,977,237.38 | 1,705,426 | \$304,008,180.44 |
| Total clean claims Adjudicated 1 to 30 days after claims payment timeframe | 1,523 | \$3,927,127.91 | 2,779 | \$771,525.98 | 225 | \$36,012.56 | 4,527 | \$4,734,666.45 |
| Total clean claims Adjudicated 31 to 60 days after claims payment timeframe | 1,721 | \$1,401,113.12 | 918 | \$186,759.68 | 14 | \$429.13 | 2,653 | \$1,588,301.93 |
| Total clean claims Adjudicated 61 to 90 days after claims payment timeframe. | 303 | \$336,172.20 | 165 | \$112,097.26 | 38 | \$2,372.72 | 506 | \$450,642.18 |
| Total clean claims Adjudicated more than 90 days after claims payment timeframe. | 323 | \$348,952.55 | 51 | \$9,477.33 | 34 | \$2,838.86 | 408 | \$361,268.74 |
| Total Clean Claims that have not yet been Adjudicated | 7 | \$231,064.30 | 19 | \$12,879.95 | 0 | \$0.00 | 26 | \$243,944.25 |
| Amount of Interest paid | 518 | \$3,078.59 | 1,183 | \$888.91 | 86 | \$706.30 | 1,787 | \$4,673.80 |
| Total Clean Claims received during reporting quarter that were Paid | 165,978 | \$154,681,924.79 | 961,796 | \$94,442,244.30 | 316,641 | \$62,018,890.65 | 1,444,415 | \$311,143,059.74 |
| Total clean claims Paid within claims payment timeframe | 163,077 | \$148,668,559.01 | 958,664 | \$93,362,384.05 | 316,530 | \$61,977,237.38 | 1,438,271 | \$304,008,180.44 |
| Total clean claims Paid 1 to 30 days after claims payment timeframe | 1,059 | \$3,927,127.91 | 2,287 | \$771,525.98 | 64 | \$36,012.56 | 3,410 | \$4,734,666.45 |
| Total clean claims Paid 31 to 60 days after claims payment timeframe | 1,342 | \$1,401,113.12 | 727 | \$186,759.68 | 10 | \$429.13 | 2,079 | \$1,588,301.93 |
| Total clean claims Paid 61 to 90 days after claims payment timeframe. | 247 | \$336,172.20 | 92 | \$112,097.26 | 27 | \$2,372.72 | 366 | \$450,642.18 |
| Total clean claims Paid more than 90 days after claims payment timeframe. | 253 | \$348,952.55 | 26 | \$9,477.33 | 10 | \$2,838.86 | 289 | \$361,268.74 |
| Total clean claims Denied within claims payment timeframe | 21,590 | \$0.00 | 117,603 | \$0.00 | 127,962 | \$0.00 | 267,155 | \$0.00 |
| Total clean claims Denied 1 to 30 days after claims payment timeframe | 464 | \$0.00 | 492 | \$0.00 | 161 | \$0.00 | 1,117 | \$0.00 |
| Total clean claims Denied 31 to 60 days after claims payment timeframe | 379 | \$0.00 | 191 | \$0.00 | 4 | \$0.00 | 574 | \$0.00 |
| Total clean claims Denied 61 to 90 days after claims payment timeframe. | 56 | \$0.00 | 73 | \$0.00 | 11 | \$0.00 | 140 | \$0.00 |
| Total clean claims Denied more than 90 days after claims payment timeframe. | 70 | \$0.00 | 25 | \$0.00 | 24 | \$0.00 | 119 | \$0.00 |
| Total clean claims Contested within claims payment timeframe | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 |
| Total clean claims Contested 1 to 30 days after claims payment timeframe | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 |
| Total clean claims Contested 31 to 60 days after claims payment timeframe | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 |
| Total clean claims Contested 61 to 90 days after claims payment timeframe. | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 |
| Total clean claims Contested more than 90 days after claims payment timeframe. | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 |

Footnotes:

- 1) "Total \$ of Claims" represents the paid amount of claims as directed by the DOI on 2/12/2014
- 2) Capitated claims are included and confirmed by the DOI on 2/12/2014
- 3) Denied medical, vision, dental and behavioral claims are processed with an allowed amount of \$0.00 and therefore "Total of Claims" is reported as \$0.00.