



Mountain Comprehensive Care Center

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Kentucky Cabinet for Health and Family Services
Department of Medicaid Services
275 East Main Street, 6W-C
Frankfort, KY 40621

To Whom It May Concern:

Mountain Comprehensive Care Center, Inc. (MCCC) is happy to provide a letter of support for Humana of Kentucky as they pursue their bid for the Medicaid and SKY Managed Care Organization (MCO) contracts. Humana has been easy to work with and available for our staff and member agencies over the years and we have appreciated their partnership.

Recently, Humana representatives reached out to MCCC to talk about how we can creatively work together to serve both the children in the foster care system as well as those who are at-risk for removal and foster care placement. MCCC is licensed as a CMHC, FQHC and PCC. MCCC is committed to strengthening and supporting the well-being and vitality of Kentucky's children, families and communities through our high-quality, impactful services designed to empower clients by building on their unique strengths. And, we are excited to be working with Humana, an innovative managed care partner, to support the Enrollees that will be served by the SKY program.

Through our partnership, we will collaborate to identify children at risk for removal and provide them with appropriate services and interventions to keep the child in their home, offering our services including parenting classes and appropriate therapies to parents. We will also work to complete appropriate assessments and share the results of these assessments with Humana in a collaborative, team-based approach. We are also looking forward to working with Humana to share information on available residential beds and crisis supports in our facilities; supporting their approach to creating an active crisis bed registry. Finally, we are looking forward to working with Humana to implement a value based program that incentivizes all parties, across the spectrum of providers offering preventive services, evidenced based therapeutic interventions, intensive outpatient, inpatient residential, inpatient hospitalization, and emergency department services to work together across the continuum of care.

The multiple strategies Humana is developing to respond to the problems as well their understanding of the issues is impressive.

Through the model Humana is offering, we are confident that the children in foster care and adoption assistance as well those who are involved with DJJ will receive the best care and the state will observe positive outcomes, including reduction in the number of children entering the foster care system.

Sincerely,


Promod Bishnoi
President/CEO